

CABLEVISION SERVICE POLICY
Effective June 1, 2009

- A. The schedule of basic cablevision subscription charges are listed below:

CABLE TELEVISION FEE SCHEDULE

Monthly Service Fee.....\$30
Disconnection/Reconnection Fee.....\$15

- B. Initial Cable Service:

To start cablevision service, residents must pay the current connection fee and the first monthly service fee in advance.

- C. Reconnection of Cable Service:

In order to resume cablevision service that has been disconnected, residents must complete the following:

1. Provide proof of payment of all outstanding amounts owed to Decatur Housing Authority (including cable disconnection fee).
2. Pay reconnection fee and one month service in advance.

- D. Cablevision Disconnection/Reconnection Schedule:

1. **CABLEVISION SERVICE WILL BE CUT** each month for residents who have not paid their rent and/or cable charges on time (even if it is pre-paid). If your rent payment is pre-authorized to be made other than between the 1st and the 14th of the month, verification of your rent payment and cable payment must be brought into the Decatur Housing Authority office (1808 E Locust St) by 12:00 Noon on the DUE DATE to avoid cable disconnection. It is the responsibility of the resident to provide the paid rent statement for verification of payment. If you paid on time as required, but did not bring in verification and cable is disconnected, you **WILL** be required to pay the disconnection/reconnection charges.

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2. The first cablevision service disconnection will be reconnected within three business days provided that:
 - (1) Verification of payment of all charges is produced,
 - (2) Authority Maintenance Department has personnel available to perform the service. Connection/reconnection service takes second priority to emergency work items for other residents.
3. If there is a second cable disconnection within twelve (12) months of the first disconnection, cable service will not be resumed for thirty (30) days.
4. If there is a third cable disconnection within twelve (12) months of the first disconnection, restoration of service will require the approval of the Director of Housing Management.